



### ***Cancellation and Refund Policy***

If the BGCCA cancels an OSC program, a full reimbursement will be issued.

Written 30 days' notice by submission of our cancellation form is required to cancel OSC programs. Following registration, if OSC is cancelled by the parent or guardian with more than 30 days' notice, before the school term starts, deposit monies will be refunded minus a \$50 administration fee.

Cancellations made for all other BGCCA programs by parent/guardian/member less than 14 days before the program start date are non-refundable.

Cancellations made for all other BGCC programs by parent/guardian/member more than 14 days before program start date will be refunded minus a 25% cancellation fee based on full program fee.

Cancellations made after the program starts with a note from a medical doctor will receive a pro-rated refund from the cancellation date. Memberships are non-refundable.